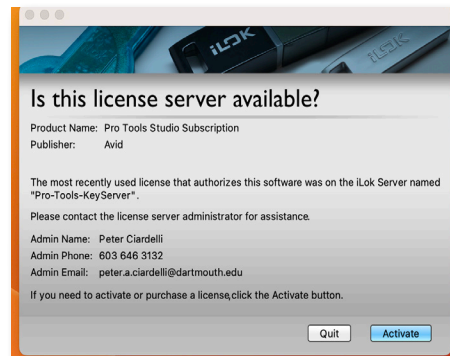




Reconnecting to the Pro Tools license Server

On occasion your workstation may lose contact with the iLok KeyServer, which provides access to the Pro Tools license.

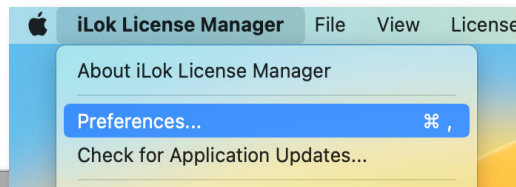
If, when opening Pro Tools, this alert window appears, select the **Quit** button (not the Activate button) and close the window.



From the dock, open **iLok**.

If the iLok icon is not available in the dock, you will find it in the Applications folder

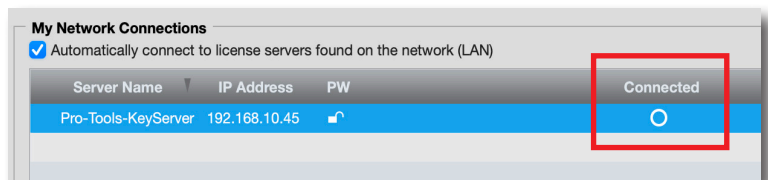
Once open, under **iLok License Manager**, select *Preferences...*



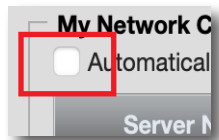
and under **Network** select *My Connections*



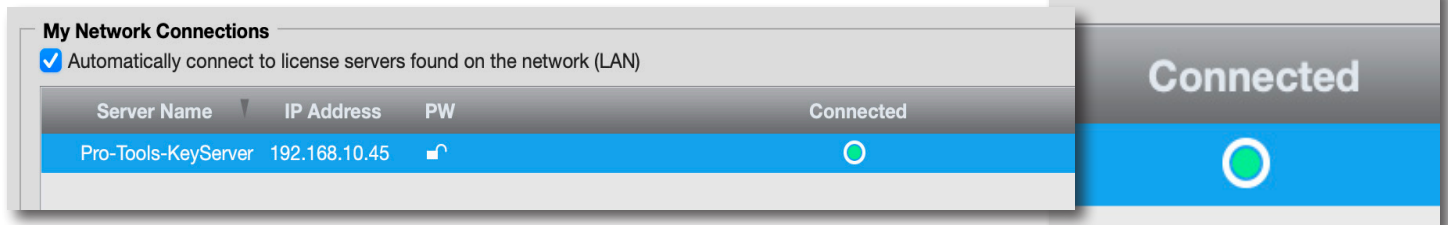
The “connected” indicator should be green.



If it is not, deselect the check box



and then click again to ‘recheck’ it.



The “Connected” indicator should now be green. You can close iLok, and re-open Pro Tools.

If this procedure does not work, contact the server Admin (listed on the first alert window) and let them know which workstation is failing to connect.