DARTMOUTH COLLEGE FILM AND MEDIA STUDIES TECHNICAL SUPPORT Reconnecting to the Pro Tools license Server



On occasion your workstation may lose contact with the iLok KeyServer, which provides access to the Pro Tools license.

Is this license server available? Product Name: Pro Tools Studio Subscription

Please contact the license server administrator for assistance

Admin Name: Peter Ciardelli Admin Phone: 603 646 3132 Admin Email: peter.a.ciardelli@dartmouth.edu If vou need to activate or purchase a license.click the Activate buttor

The most recently used license that authorizes this software was on the iLok Server named "Pro-Tools-KeyServer".

Quit Activate

If, when opening Pro Tools, this alert window appears, select the **Quit** button (not the Activate button) and close the window.

From the dock, open **iLok**.



If the iLok icon is not available in the dock, you will find it in the Applications folder



Server Name V IP Address	PW	Connected	Connected
Pro-Tools-KeyServer 192.168.10.45	_	0	

The "Connected" indicator should now be green. You can close iLok, and re-open Pro Tools.

If this procedure does not work, contact the server Admin (listed on the first alert window) and let them know which workstation is failing to connect.